



IMAGINE
Center for Conflict Transformation

Graduate Certificate in Mediation and Conflict Resolution

University of San Diego – Madrid Center

The Kroc School of Peace Studies at the University of San Diego, in collaboration with the Imagine Center for Conflict Transformation, invites you to apply to the Graduate Certificate in Mediation & Conflict Resolution. This program provides an opportunity for students to participate in a semester-long full-time program that takes place part-online and part in-person.

The program consists of three courses: (1) Mediation, (2) Conflict Analysis & Resolution, and (3) an elective. The online part spread out over a remote Spring 2024 semester, followed by a residency on May 24-June 9, 2024 at the University of San Diego Madrid campus.

The program is open to citizens of any country, with full and partial scholarships currently available for applicants from Armenia and Azerbaijan.

If you are interested in applying, please send a CV and a short letter explaining how you intend to use the learning from the certificate program upon return at info@imaginedialogue.com, by October 15, 2023 or earlier. Should your credentials match the entry requirements, we will follow up with an application package.

Who is the program for?

The program is designed for civil society leaders, social scientists, peace and conflict practitioners and activists, and others committed to working towards conflict resolution.

Curriculum

The Graduate Certificate in Mediation & Conflict Resolution (CERT-MCR) is a 9-unit, professional certificate that is structured with mid-career professionals in mind and offers them access to some of the most sought-after courses taught at the Kroc School of Peace Studies of University of San Diego. The three courses that make up the certification are designed to build upon one another, with content and expectations compounding, such that recipients could continue to obtain a full graduate degree from any of the programs offered at the Kroc School, should they wish to continue.

The courses will cover three core areas: Theory & Analysis (1 course), Mediation (1 courses); Applied Research Methods (1 course). The certificate program includes an online semester that starts in late



January and ends in May 2024. And a residency at the Madrid Campus of the University of San Diego in May-June 2024.



Curricular Layout		
Course Type	Course	Units
Orientation	KROC-SU23: Orientation	0
Theory & Analysis	KROC 530: Conflict Analysis & Resolution	3
Practice & Professional Development	KROC 533: Mediation	3
Elective	Qualitative Research Methods OR Program Design/Monitoring/Evaluation	3
Total		9

Learning Environment

The Elective course will take place fully online and include 14 sessions. The two required courses: Conflict Analysis and Resolution (3), and Mediation (3), will feature 7 online sessions each and a two-week residency at the USD Madrid campus in May-June, 2024. The participation in the residency is contingent upon the participation in all the preceding zoom sessions, and the successful completion of the reading and writing assignments of all three courses, with the grades averaging B or above. After the completion of the residency, the students will submit their final assignments, one for Conflict Analysis and another for Mediation Design.

The program is designed as a full-time study. The students will be expected to devote a minimum of 21 hours per week (or more) for the entire duration of program from late January to June.

Learning Outcomes and Follow Up Expectations

Upon completion of the program, graduates will be able to work in complex and diverse conflict environments ranging from inter-personal to organizational, community, and international to anticipate and prevent, de-escalate, manage, resolve, or positively transform conflict situations. They will emerge



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with the knowledge, skills, and emotional and situational intelligence to determine the appropriate style of intervention for various conflict situations while operating from the relationship-building, sustainable, and ethical solution lens.

Following the program, the interested graduates will be offered various collaboration opportunities, including writing a series of op-eds, conducting field research focused on building an infrastructure for bringing into the peace process voices of conflict affected populations and more. Students interested in developing their own follow up projects, will receive support from the Imagine Center and the Kroc School towards fundraising and implementation of their intervention.

Admission Requirements

1. Applicants must hold an accredited bachelor's degree with a cumulative grade point average of 2.5 or higher on a 4.00 scale; official transcripts required. Candidates with a GPA under 3.00 will be asked to provide an explanation in their essay.
2. A complete application, which will be e-mailed to you after you send the initial inquiry and you fit the basic program requirements. The application will include a short essay outlining your interest in the program and your plans following the graduation, and a professional CV.
3. One letter of recommendation.